

## **RE: Titan Internet**

I have absolutely no reservations whatsoever in recommending Titan Internet.

Having used various other hosting companies (large and small) I can speak from bitter experience that the poor performance and service of a host ends up harming your business - probably more than it harms the business of those whose fault it actually is.

If I put my name to a site I need it to perform well. If it is slow or unavailable who do you think gets the blame? Titan has completely eliminated this worry from the equation, thereby letting me concentrate on the important issues, and protecting my reputation.

Special mention should be made of the impossible-to-praise-enough levels of customer attention that Titan provide. Queries - even stupid ones - are dealt with incredibly promptly. Indeed, I have emailed them on Sunday afternoons with nonsensical questions expecting a reply some time the next day - and they've replied within the hour. It's unrealistic to *demand* this kind of support, but name me another company where this would happen?

Overall? A definite 10/10, no question. If more companies conducted themselves in the way that Titan do, the world would be a better place.

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